Dialog with the Exemplary EROs

June 28, 2005

Lessons Learned

- Overcoming challenges
- Suggested Transition Tool(s)
- Client base

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Benefits

- Discuss how software selection decisions are made in their business

- What influenced

  - Ranking by professional publications

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- Referral by colleagues

- Personal Research

- Products offered

- What are the Benefit moving to 100% percent *e-file*, e-pay, e-service office

Questions & Answers

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